WHAT IS CLAIMED IS:

1. A method for certifying electronic voice or multimedia messages, comprising the steps of:

- 3 receiving a plurality of digitized information packets;
- 4 compiling said digitized information packets into a mail message; and
- attaching an electronic signature to said mail message to indicate that a message
- 6 recipient received said mail message.
- 1 2. The method according to claim 1, further comprising the steps of:
- 2 sending said mail message with said electronic signature to a calling party who
- 3 sent said digitized information packets; and
- sending a certificate to said calling party who sent said digitized information
- 5 packets certifying the identity of said recipient who received said mail message.
- 1 3. The method according to claim 2, further comprising the steps of:
- 2 generating said certificate; and
- sending said certificate from a certification provider to said message recipient.
- 1 4. The method according to claim 3, further comprising the steps of:

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- sending said mail message with said electronic signature and said certificate from
- 3 said party who sent said digitized information packets to a judge; and
- judging the authenticity of said mail message.
- 1 5. The method according to claim 4, further comprising the step of:
- 2 verifying said certificate is authentic by using a cryptography key of said
- 3 certification provider

- 1 6. The method according to claim 6, further comprising the step of:
- 2 verifying said electronic signature is authentic by using cryptography key
- 3 contained in said certification provider.
- The method according to claim 2, further comprising the step of:
- 2 prompting said party who sent said digitized information packets to select an
- 3 option including leaving a certified mail message.
- 1 8. The method according to claim 7, further comprising the steps of:
- 2 verifying said certificate by said party who sent said digitized information
- 3 packets; and

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cryptography key of said recipient.

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- verifying said electronic signature of said recipient by said party who sent said digitized information packets.
- 1 9. The method according to claim 2, wherein said electronic signature is
- 1 10. A method for certifying electronic messages in a broadband communication 2 system, comprising the steps of:
- attaching an electronic signature including a cryptography key to a mail message to indicate that a recipient received said mail message;
 - sending said mail message with said electronic signature to a calling party who sent said digitized information packets; and
- sending a certificate to said calling party who sent said digitized information packets certifying the identity of said recipient who received said mail message.
- 1 11. A broadband communication system, comprising:
- a customer premises equipment system that packages a plurality of digital
- 3 communication information packets into a single mail message, adds a user electronic
- 4 signature to said single mail message, and sends said single mail message along with a
- 5 certificate to another location for certifying a message.

- 1 12. The system according to claim 11, further comprising:
- a certifying system that generates said certificate for certifying mail transmitted
- 3 in the broadband communication system.
- 1 13. The system according to claim 12, further comprising:
- a judging system that determines the authenticity of said certificate and said
- 3 certified mail.
- 1 14. The system according to claim 11, wherein said electronic signature is a
- 2 cryptography key.
- 1 15. The system according to claim 14, wherein said another location is a caller's
- 2 customer premises equipment system.
- 1 16. The system according to claim 14, wherein said another location is a system
- 2 server.
- 1 17. The system according to claim 12, wherein said certifying system includes a
- 2 server.

- 1 18. The system according to claim 13, wherein said judging system includes a server.
- 1 19. The system according to claim 11, wherein said single mail message is a voice
- 2 mail message.

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- 1 20. The system according to claim 11, wherein said single mail message is a
- 2 multimedia mail message.
- 1 21. The system according to claim 11, wherein said plurality of digital
- 2 communication information packets are generated during a communication session that
- 3 originates from an off network communication device.
- 1 22. The system according to claim 1, wherein said plurality of digitized information
- 2 packets are generated during a communication session that originates from an off
- 3 network communication device.